



Electronic locks

Cleaning & maintenance sheet

Simple maintenance will ensure optimal performance from your Schlage electronic lock

As with all Schlage door hardware, Schlage touchscreen locks only require some low-key maintenance to keep the lock looking like new. Some simple checks every twelve months will also ensure you enjoy trouble-free performance from your electronic lock.

Can I clean my touchscreen lock?

Yes, you can. To keep the finish on your electronic lock looking like new, and remove any build up of dirt, oil and other contaminants, we recommend the following:

- Wipe the lock body and touchscreen with warm water prior to cleaning
- Using a non-abrasive mild household detergent and soft cloth, clean the lock body of all dirt and debris. An old toothbrush can be used to get into any difficult areas
- Always rinse any application of soap away with warm, clean, potable water and a soft cloth
- Use a soft cloth to dry and polish the lock body and touchscreen

Avoid the following:

- Do not use abrasive cleaners, high alkaline cleaners, or gasoline
- Do not leave cleaners on the touchscreen or lock body for long periods - wash immediately
- Do not apply cleaners in direct sunlight or at elevated temperatures
- Do not use scrapers, squeegees or razors to remove dirt or debris

My deadbolt is retracting slowly or sticking

You can also clean the bolt of your deadbolt to make sure it works properly. Use a non-abrasive mild household detergent and warm water to remove any dirt and debris from the deadbolt. This should help with any retraction or sticking issues.

I live in a coastal environment. Do I need to take any extra care of my touchscreen lock?

To avoid damage to the finish of your electronic lock, you will need to remove any build up of salt on a more regular basis. We recommend you clean your lock every three months.

- Use filtered, low chloride water. Wipe the lock body and touchscreen with warm water prior to cleaning
- Using a non-abrasive mild household detergent and soft cloth, clean the lock body of all dirt and debris. An old toothbrush can be used to get into any difficult areas
- Always rinse any application of soap away with warm, clean potable water and a soft cloth
- Use a soft cloth to dry and polish the lock body and touchscreen



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What kind of maintenance does my Schlage touchscreen lock require?

We recommend the following maintenance should be carried out every twelve (12) months:

- All fixing screws checked and tightened if required
- Latch screws checked and tightened if required
- External surfaces wiped over with a soft damp cloth to remove any dust build up
- Batteries changed (see below)

How often should I replace the battery in my Schlage touchscreen lock?

We recommend you replace the batteries in your lock at the same time each year that you test and replace the batteries in your smoke alarms. This will ensure continued, reliable operation. Use a high-quality alkaline 9 volt battery for replacement.

If the low-battery icon is lit on your Schlage touchscreen lock, replace the battery as soon as possible.

Can I use Lithium batteries instead of alkaline?

Lithium batteries may have a longer life, but when they begin to fail, they fail very quickly. We don't recommend them because they don't give you a lot of time to change your batteries before the lock is completely dead.

For more information, user guides and product videos on the Schlage touchscreen range, visit schlage.com.au or schlage.co.nz

Lifetime Limited Mechanical and Finish Warranty and 3-Year Limited Electronics Warranty

Subject to the terms and conditions of the warranty, Schlage extends a lifetime limited mechanical and finish warranty and a three-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed.

Visit allegion.com.au or allegion.co.nz for specific warranty information

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